

# **Funds and Programmes Division**

#### **Roles and Functions**





# Funds and Programmes Division

## Set Up

- Cabinet Memo 314 of 2010 establishes the remit of the Funds and Programmes Division (FPD).
- Set up on 1 st June 2011



# Mission Statement

To handle the management of a number of European Union and other Funds (with the exception of mainstream Cohesion Policy Programmes) allocated to Malta



# Vision

The FPD aims at ensuring the efficient absorption and management of European assistance, both EU and bilateral, through effective coordination across Government Departments, Authorities, Agencies and other stakeholders.



# **Values**

#### Integrity and Accountability

We value professional performance and believe in achieving our goals with due integrity, transparent honesty, diligent probity and personal accountability.

#### Service

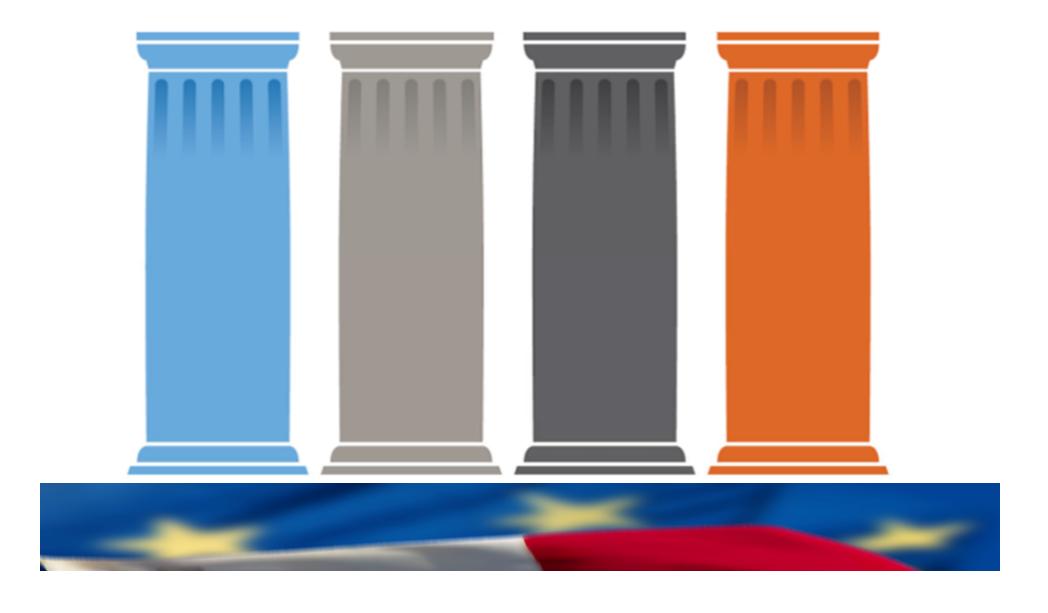
We proudly commit to work together as a collaborative team in order to provide a service of excellence to all our customers whom we equally treat with courtesy, fairness and equity.

#### Efficiency and Effectiveness

We aspire to continuously improve on our efficient and effective delivery in a spirit of respect, harmony and humility.



### L-Erba' Pilastri tal-Kwalità





- L-VUĊI tirreferi għall-komunikazzjoni bejn il-klijenti tas-Servizz Pubbliku u min jipprovdilhom is-servizz. Dan ifisser li l-vuċi tal-klijenti tingħata widen. Ma niddejqux nisimgħu lill-klijenti, anke jekk il-vuċi tagħhom tkun kritika. Kwalunkwe ideat għal titjib fis-servizz jiġu rikonoxxuti u evalwati bis-serjetà. Il-klijent għalina ma jfissirx biss il-klijent estern, iżda wkoll dak intern, bejn impjegat u ieħor, u bejn dipartiment u ieħor.
- **ID-DISINN** huwa I-mezz li bih isseħħ il-komunikazzjoni, jiġifieri I-mod kif naslu biex il-prinċipji u I-proċessi jilħqu I-livelli mixtieqa mill-klijenti. Id-disinn irid ikun ċar u jinftiehem u I-policies jitfasslu b'mod li jilħqu I-aspettativa tal-pubbliku.
- **IL-PAKKETT** ifisser illi s-servizz fit-totalità tiegħu jrid ikun f'waqtu, ta' livell u faċli li jilħaq u jintlaħaq. Irid ukoll jiġi ċċekkjat u kkonfermat minn żmien għal żmien u għalhekk tnedew il-mystery shoppers.
- IL-KONTABILITÀ hija I-qofol ta' servizz onest u parti fundamentali mill-kunċett ta' governanza tajba. F'dak kollu li nwettqu, nagħtu rendikont sħiħ ta' ħidmietna u nuru lealtà lejn il-klijent li jagħmel użu mis-servizz. Fejn dak li jkun ma jistax jinqeda, jingħata spjegazzjoni għaliex.



# **Ten Determinants of Service Quality**



- **1. RELIABILITY**: consistency of performance and dependability, accuracy in billing, keeping records correctly, performing the service right at the designated time.
- **2. RESPONSIVENESS:** willingness or readiness of employees to provide service, timeliness of service such as mailing a transaction slip immediately, calling the customer back quickly, giving prompt service.
- **3. COMPETENCE**: possession of the required skills and knowledge to perform the service, knowledge and skill of the contact and support personnel, research capability of the organization.
- **4. ACCESS:** approachability and ease of contact, the service is easily accessible by telephone, waiting time to receive service is not extensive, convenient hours of operation, convenient location of service facility.



- **5. COURTESY:** politeness, respect, consideration, friendliness of contact personnel, consideration for the consumer's property, clean and neat appearance of public contact personnel.
- 6. COMMUNICATION: keeping customers informed in language they can understand and listening to them, explaining the service itself and its cost, assuring the consumer that a problem will be handled.
- **7. CREDIBILITY:** trustworthiness, believability, honesty, company reputation, having the customer's best interests at heart, personal characteristics of the contact personnel.



**8. SECURITY:** freedom from danger, risk, or doubt, physical safety, financial security, confidentiality.

**9. UNDERSTANDING/KNOWING THE CUSTOMER:** understanding customer needs, learning the customer's specific requirements, providing individualized attention, recognizing the regular customer.

**10. TANGIBLES**: physical evidence and representations of the service, other customers in service facility.



Italy-Malta €10,100,000

MED €6,200,000

Interreg EUROPE €3,200,000

ENI CBC MED €722,000

Total Territorial Cooperation €20,222,000



EMFF €28,928,771

AMIF €26,714,755

ISF Borders €102,387,583

ISF Police €13,452,958

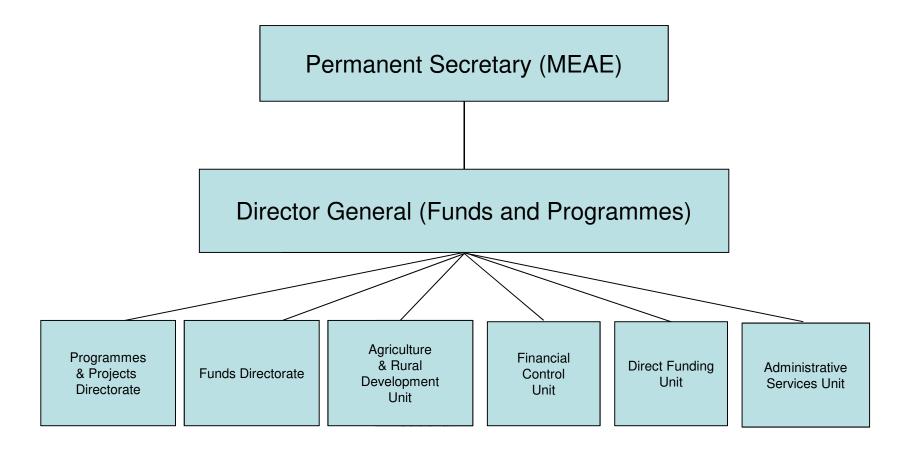
Erasmus €5,000,000

EAFRD €129,767,197

EEA and NorwayGrants €8,000,000

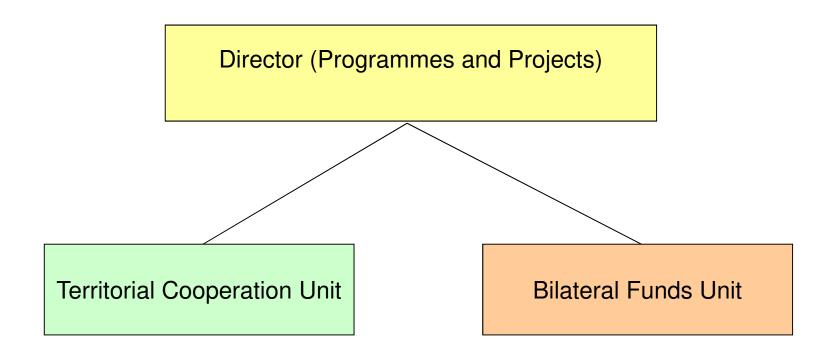


## **Organisation chart**





## **Programmes and Projects Directorate**





## **Territorial Cooperation Unit**

Malta is participating in the following Territorial Cooperation programmes during the 2014-2020 period:

- Italy-Malta Cross Border Cooperation Programme
- MED Programme
- INTERREG Europe
- INTERACT III
- ENI CBC MED



# **Territorial Cooperation Unit**

€10.1 million

15 projects – 32 MT partners

**ITALIA - MALTA** 

MED €6.2 million

26 projects – 29 MT partners

ENI CBC MED €722K

3 projects – 3 MT partners

Territorial
Cooperation
Unit
61 projects
83 MT partners
€ 20.3 million

**INTERACT III** 

**Training and TA** 

INTERREG Europe €3.2 million

17 projects – 19 MT partners

Data as on 17.01.2020



# **Territorial Cooperation Unit**

#### Role and responsibilities

- National Coordinator / Contact Point for Territorial Cooperation programmes
- Represents Malta in meetings pertaining to the Programmes



#### **Bilateral Funds Unit**

Malta is benefitting from the following EU accession-related funds and programmes:

- European Economic Area / Norwegian Financial Mechanisms 2014-2021
- 2<sup>nd</sup> Swiss Contribution (total budget of CHF1.302 billion)



#### **Bilateral Funds Unit**

EEA & Norway Grants 2014 - 2021 €8 million

4 projects +
1 small grant scheme for urban local councils in Malta



#### **Bilateral Funds**

Role and responsibilities:

National Focal Point and Programme Operator –
 EEA & Norwegian Financial Mechanism 2014-2021



# **Direct Funding Unit**

**Director General** 

**Direct Funding Unit** 





# **Direct Funds Unit**

Bolstering the Direct Fund Unit:

In the context of the upcoming EU budget, Malta needs to make a 'quantum leap' in order to obtain funds which are directly managed by the European Commission.

Whilst the Government of Malta successfully committed and disbursed the full allocation of shared managed (mainstream) funds, the participation rate by Maltese entities and private sector in direct funding instruments is still comparatively low.

Hence a dedicated Unit is set up to implement the national strategy with the aim of increasing participation in direct funds.





# **Direct Funds Unit**

#### Some of the duties undertaken by the Unit so far include:

- ✓ Updating Cooperation Agreements and Covering Letters with National Contact Points
- ✓ Stock take of National Contact Points
- Drafting of a document identifying present issues and proposing a way forward
- ✓ Exercise to identify improvements of Digital Tools such as the EUfundsmalta.gov.mt Website and DFMS
- ✓ Report on current and future relevant funding programmes
- ✓ Reviews of studies conducted in relation to the uptake of direct funding by current entities
- ✓ Reengineering of Communication methodologies with National Contact Points
- ✓ Consolidation and Distribution of Direct Funding Programmes among staff
- ✓ Development of dedicated organizational systems
- ✓ Vetting of Direct Funding Applications



#### **Direct Funds Unit**

The Unit is also the National Contact Point for:

- European Globalisation Adjustment Fund (EGF)
- EU Solidarity Fund
- Connecting Europe Facility
- Technical Assistance Information Exchange Office (TAIEX) of DG Enlargement



The FPD is also responsible for coordinating the EU funds and programmes which are directly managed by the European Commission.

FPD carries out this coordinating responsibility within the government structure only. However, individuals and private entities are still able to apply for and to access further details on these various directly-managed EU funds and programmes through the respective National Contact Point in Malta.

Language: English AAA SignUp SIGN IN

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DFMS

NCP Contact Info

**Events** 

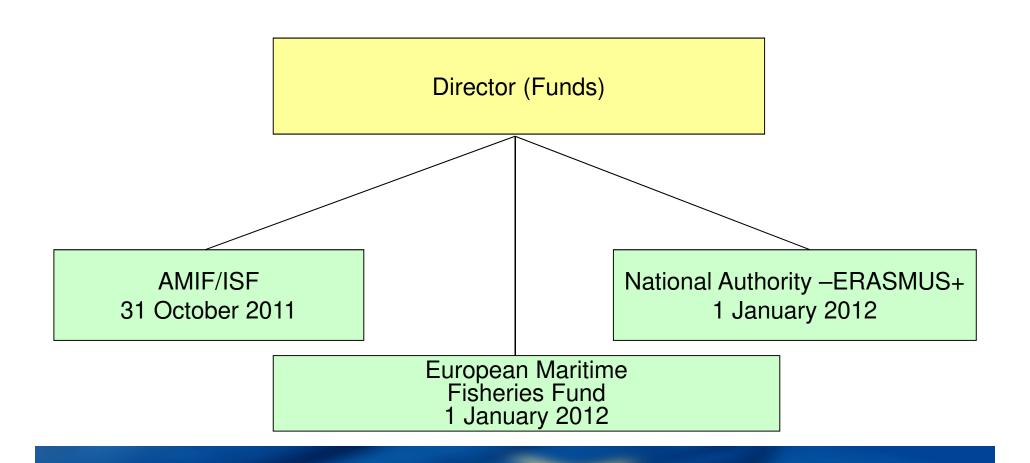
# NCP Contact Information

The below list is the collection of contact information of the National Contact Points for Direct management Funds:

- All Direct Management Programmes Contacts
- Civil Protection Financial Instrument
- Connecting Europe Facility
- COSME
- COST
- **Creative Europe**
- Customs 2020
- **ERASMUS** +
- **ESPON 2020**
- **EU Gateway Programme**



#### **Funds Directorate**





# **Funds Directorate**

- Act as National Authority for EU education funds
- Act as Responsible Authority for the AMIF and the ISF (2014-2020)
- Act as Managing Authority for the European Maritime and Fisheries Fund 2014-2020



# **National Authority**

Set up to oversee the management of EU Funds allocated to Malta under ERASMUS+ Programme





# **National Authority**

- The National Authority (NAU) is the supervisory body for the Erasmus+ programme administered by the European Union Programmes Agency (EUPA).
- As of 1 January 2012 the Funds & Programmes Division assumed the responsibilities of the NAU through LN 505/2011 and updated through LN 21/2015 and 401/2018.

# The responsibilities of the National Authority

- The National Authority shall monitor and supervise the management of the Erasmus+ programme in Malta
- The NAU shall ensure that there is efficient and effective programme implementation of the Erasmus+ programme in Malta
- The NAU shall monitor and supervise how the management of the entrusted task is carried out in terms of budget execution, used resources, effective risk management and in terms of results and outputs/impact

# The responsibilities of the National Authority

- In addition to this the NAU conduct controls as it deems necessary to secure the smooth running of the Agency
- The NAU appointed the Independent Audit Body to carry out financial and systems audits on the EUPA Management declaration and Financial Report
- The NAU conducts follow up checks in relation to observations made by its auditors and the Commission
- The NAU conducts checks on the NA Work Programme
- The NAU ensures to fulfil is reporting obligations to the Commission by 31 October of each year



# **European Fisheries Fund Programme – Roles and Responsibilities of the EMFF Unit within FPD**

- FPD is the Managing Authority of the EMFF Programme and is responsible for:
  - Drafting and launching calls for project proposals (no IB for the 2014-2020 period)
  - Chairing the Project Selection Committee for projects;
  - Monitoring the Implementation of projects and schemes;
  - Carrying out First Level Control on Beneficiaries;
  - Guiding and Chairing the Monitoring Committee;
  - Administering the Management Information System (Database);
  - Carrying out and monitoring publicity measures;
  - Management of the Technical Assistance Budget;
  - Follow all other obligations as defined in the CPR and in the EMFF regulation



#### **European Maritime and Fisheries Fund**

- The European Commission approved Malta's Operational Programme for the funding period 2014 – 2020 on the 6 March 2015
- The allocation amounts to €22,627,422 million (EMFF share) under this Operational Programme
- The investment package will support smart and green fisheries and aquaculture, while strengthening the economic viability of businesses in the sector.
- The programme will support fishing communities by improving infrastructure and equipping fishermen with new skills and opportunities to help them diversify their business models.



#### **Responsible Authority 2014-2020**

- The FPD has been designated as the RA for the Migration Funds for 2014-2020
- There are only two Funds for 2014-2020
- Asylum, Migration and Integration Fund
- Internal Security Fund



#### **Responsible Authority 2014-2020**

- The AMIF has an allocation of €20,873,236 (EU Funds)
- It has three specific objectives:
  - Asylum
  - Return
  - Integration
- Programme was approved in March 2015



#### **Responsible Authority 2014-2020**

- The ISF has two strands:
  - ISF Borders and VISA
  - ISF Police
- Allocations:
  - ISF Borders and VISA: €85,275,661.82 (EU funds)
  - ISF Police: €10,226,958,000 (EU funds)

# European Agriculture Fund for Rural Development

Head Managing Authority
Raphael Scerri

Chief Coordinator (Agriculture & Rural Development)
Kenneth Scicluna
11 April 2014



### European Agricultural Fund for Rural Development (EAFRD)

- In April 2014 FPD was appointed as the Managing Authority of the EAFRD programmes.
- RDP 2014-2020 allocation €97,326,898 (EU funds)



### European Agricultural Fund for Rural Development (EAFRD)

- RDP 2014-2020
- Approved by the European Commission in 2015
- It has five main themes:
  - Landscape and environment: managing habitats and features
  - Maltese quality produce: improving quality, traceability, strategic marketing, adding value, branding and promotion



## European Agricultural Fund for Rural Development (EAFRD)

- It has five main themes cont:
  - Sustainable Livestock: improving resource efficiency, competitiveness and productivity, and welfare
  - Water, wastes and energy: improving sustainable use and generating renewable energy
  - Wider rural economy and quality of life: developing rural tourism, rural skills and promoting social inclusion



### **Financial Control Unit**

**Director General** 

Financial Control Unit



The FCU was set up to provide an added level of assurance to the Head as regards the financial management and control of funds falling under the Division.

Through its direct reporting to the Head and also given that the Unit is independent of the verifications undertaken by the project desk officers, the nature of its function and its governance structure make it a very important aspect of the management and control structures.

The Unit assures that projects are managed effectively and expenditure is properly reported. The risk-based methodology adopted confirms the validity and eligibility of the listed expenditure whilst also confirming that it was incurred in operations that were selected for funding and that is in line with the Grant Agreements.

The Financial Control Unit within the Funds and Programmes Division conducts verification checks on expenditure incurred, quality of the system and adherence to regulations for all funding instruments. The Unit also monitors any delayed expenditure claims and takes any follow up action as required.



#### **Administrative Services Unit**

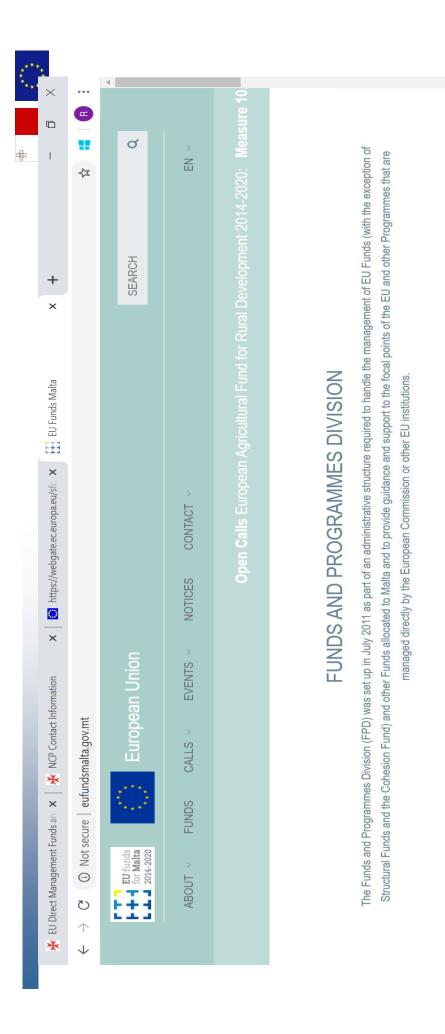
**Director General** 

**Administrative Services Unit** 



 The administrative Services Unit assists FPD staff in general duties linked to:

- Auditing Services and Queries
- Clerical and Filing Support
- Procurement Services
- Website Updates
- Travel Requests



OPEN CALLS FUNDS







### **Team Work Works!**

Thank you



www.eufundsmalta.gov.mt