Integration of Third Country Nationals

Newsletter

Malta, April 2015

On the 5th and 6th of March 2015 IOM held a two-day Training of Trainers (ToT) in the field of socio-economic integration of Third Country Nationals living in Malta. The training focused on different areas of work, education and practical aspects of living in Malta relevant to Third Country Nationals.

The objective of the trainings was to build the capacity of trainers / cultural mediators to ensure that the civic orientation sessions provided to TCNs are of high quality and in line with the needs of the target group and to enable the trainers to share the knowledge acquired and lessons learned with their counterparts.

The training was focused on different aspects of everyday life and included the following issues: civic orientation, education and recognition of qualifications, Maltese culture and traditions, practical and professional life, arrival and stay. The participants, people with different backgrounds, were trained and provided with knowledge and skills on training tools and presentation methods, in order to deliver orientation sessions to Third Country Nationals living in Malta.
The activities are part of the project ‘Supporting Third Country Nationals’ Integration through Their Awareness on the Maltese Legal and Social Contexts’, co-funded by the European Fund for the Integration of Third Country Nationals.

On 25th and 26th March 2015, IOM Malta implemented the first two training sessions for public service providers in the field of intercultural competence. The trainings, which were hosted by the Ministry for Social Dialogue, Consumer Affairs and Civil Liberties and delivered by IOM expert trainer Rossella Celmi, brought together an interdisciplinary group of trainees who discussed the importance of enhanced intercultural skills in light of changing migration processes in Malta. The participants expressed the training has provided them with a better insight into a migrant’s life and a deeper understanding of what it means to be a migrant in different EU countries, while also equipping them with more knowledge on the terminology, human rights aspects and the necessity for intercultural competence of teachers, health professionals and frontliners in Malta.
The trainings will continue in April 2015 with six additional sessions, delivered by local experts. The trainings are an activity within IOM Malta’s project *Mainstreaming a common model of intercultural competence for integration process of TCNs*, supported by the European Fund for the Integration of Third Country Nationals.

The objective of the project is to increase the quality of services to Third Country Nationals (TCNs) living in Malta through strengthened intercultural knowledge and capacity of public service providers, with a focus on intercultural communication competencies. Equal access to public services is an indicator to measure migrant integration as it is a key factor for successful integration. Strengthening the performance of public service providers in Malta with regard to intercultural and diversity management is essential to ensure accessibility and effective delivery of these services.

The European Integration Website published a new section on *Stories of Good Practices*. These in-depth analyses are based on interviews carried out EWSI country coordinators with the person who developed and implemented the good practice. The interviews focus on the
key factors that made the practice successful and on the elements to consider when replicating the practice in another city or country.

Within the project *Pan-European Conference: Integration of Immigrant Spouses and Children*, co-funded by the European Fund for the Integration of Third Country Nationals, IOM in cooperation with SOS Malta and People for Change Foundation is conducting a research, consisting of desk research, in person interviews and an online questionnaire for Third Country Nationals residing in Malta.

The questionnaire poses a series of questions which are divided into eight sections. The sections include questions about life satisfaction, family life, employment and education, political and civic participation, access to information, discrimination and equal rights as well as questions about perspectives, plans and expectations of Third Country Nationals regarding their life in Malta.

The questionnaire can be accessed [here](#).

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